



PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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3-15-04

Applicants: James J. Crow, Dennis L. Parker
Assignee: Motive Communications, Inc. (having merged with BroadJump, Inc.)
Title: DISTRIBUTED SERVICES ARCHITECTURE THROUGH USE OF A
DYNAMIC SERVICE POINT MAP
Serial No.: 09/542,273 Filed: April 4, 2000
Examiner: L. Wang Group Art Unit: 2155
Docket No.: MTV0016US

Austin, Texas
March 1, 2004

MAIL STOP RCE
COMMISSIONER FOR PATENTS
Washington, D. C. 20231

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REQUEST FOR CONTINUED EXAMINATION (RCE) Technology Center 2100

Dear Sir:

This is a Request for Continued Examination (RCE) under 37 C.F.R. § 1.114 of the above-identified application. Please consider and enter the amendments set forth in the Submission for RCE, which is being submitted with this request.

The RCE fee required under 37 C.F.R. § 1.17(e) is authorized in an accompanying transmittal letter. Applicants respectfully request issuance of a Notice of Allowance in light of the amendments set forth in the Submission which accompanies this RCE.

Please contact the undersigned attorney with any questions concerning this request or the above-identified patent application.

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Mail Stop RCE, Commissioner for Patents, P. O. Box 1450, Alexandria, VA 22313-1450, on March 1, 2004.


Attorney for Applicants Date of Signature 3/1/04

Respectfully submitted,



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